

**CL-21K40MQ CL-21M40MQ** 

# **COLOR TELEVISION**

# Owner's Instructions

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# Chapter One

Your New TV

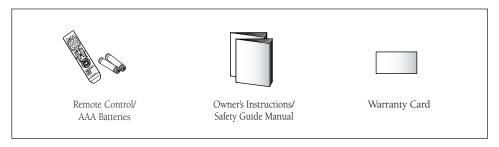
# **List of Features**

Your TV was designed with the latest technology. This TV is a high-performance unit that includes the following special features:

- Easy-to-use remote control
- Easy-to-use on-screen menu system
- Automatic timer to turn the TV on and off
- Adjustable picture and sound settings that can be stored in the TV's memory
- Automatic channel tuning for up to 181 channels
- A special filter to reduce or eliminate reception problems
- Fine tuning control for the sharpest picture possible
- Built-in, dual channel speakers
- A special sleep timer
- Surround, Turbo sound, Auto Volume

# Accessories

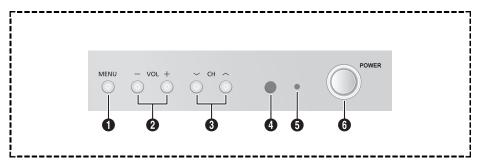
Once you have unpacked your TV, check to make sure that you have all the parts shown here. If any piece is missing or broken, call your dealer.



# Familiarizing Yourself with The TV

#### **Control Buttons**

You can control your TV's basic features, including the on-screen menu. To use the more advanced features, you must use the remote control.



#### **1** MENU

Press to see an on-screen menu of your TV's features.

**2** - VOL +

Press to increase or decrease the volume.

Also used to select items on the on-screen menu.

**③** ∨(**▼**) CH ∧(**△**)

Press to change channels. Also press to select various items on the on-screen menu.

A Remote Control Sensor

Aim the remote control towards this spot on the  $\ensuremath{\mathsf{TV}}$ 

**6** STAND BY indicator

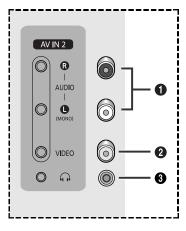
Lights up when you turn the power off.

**6** POWER

Press to turn the TV on and off.

### **Connection Jacks (Side)**

You can use the Side panel jacks to connect an A/V component that is used only occasionally, such as a camcorder or video game. (For information on connecting equipment, see page 15.)



# **1** AUDIO Input

Audio signals from VCRs, DVD players and similar devices.

# **Q** VIDEO Input

Video signals from VCRs, DVD players and similar devices.

# 6 Headphone

Connect a set of external headphones to this jack for private listening.

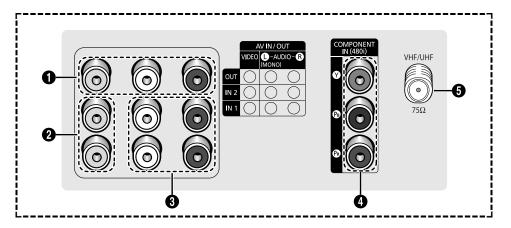
 Please be sure to match the color coded input terminals and cable jacks.

#### **Connection Jacks (Rear)**

Use the rear panel jacks to connect an A/V component that will be connected continuously, such as a VCR or a DVD player.

Because there are two sets of input jacks, you can connect two different A/V components (i.e., a VCR and a DVD, 2 VCRs, etc.)

For more information on connecting equipment, see pages 9-14.



- Please be sure to match the color coded input terminals and cable jacks.
- Audio-Video Output jacks
   Connect to the audio/video input jacks of a
   recording VCR.
- Video Input jacks Connect to the video output jacks of VCRs, DVD players and similar devices.
- Audio Input jacks Connect to the audio output jacks of VCRs, DVD players and similar devices. When using the Component Video input, connect audio jacks to "AV IN 2 (AUDIO-L/R)".
- Component Video Input jacks (Y, PB, PR)

Connect to the Component video outputs of a DVD or DTV set-top box. 480i video signal input is available.

**5** VHF/UHF Connect to an antenna or to a cable TV system.

#### **Remote Control**

You can use the remote control up to about 23 feet from the TV. When using the remote, always point it directly at the TV.

#### **1** POWER

Turns the TV on and off.

#### 2 Number buttons

Press to select channels directly on the TV.

**a** 

Use to select a channel over 100, For example for channel 122, press "-", then "2" then "2".

#### O VOL +, VOL -

Press to increase or decrease the volume.

#### **6** MENU

Displays the main on-screen menu.

#### 

Controls the cursor in the menu.

#### **6** S.MODE

Adjust the TV sound by selecting one of the preset factory settings (or select your personal, customized sound settings).

#### 9 P.MODE

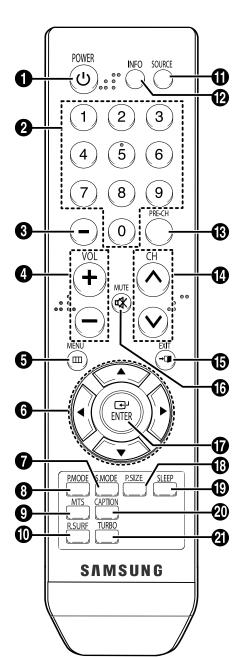
Adjust the TV picture by selecting one of the preset factory settings (or select your personal, customized picture settings).

#### **9** MTS

(Multi-channel Television Sound) Press to choose "Stereo", "Mono", or "SAP" (Secondary Audio Program).

#### **0** R.SURF

Press the SURF button to automatically return to a preferred channel after a user-preset time delay.



#### SOURCE

Press to display all of the available video sources.

#### **@** INFO

Press to display information on the TV screen.

#### ® PRE-CH

Tunes to the previous channel.

## ⊕ CH∧, CH ∨

Press to change channels.

#### (B) EXIT

Press to exit the menu.

#### **10** MUTE

Press to temporarily cut off the sound.

#### **10** ENTER

While using the on-screen menus, press the **ENTER** button to activate (or change) a particular item.

#### P.SIZE

Press to change the screen size.

#### (9) SLEEP

Press to select a preset time interval for automatic shut off.

#### **@ CAPTION**

Controls the caption decoder.

#### **@ TURBO**

Press to select Turbo sound.

# **Chapter Two**

Installation

# **Connecting VHF and UHF Antennas**

If your antenna has a set of leads that look like this, see "Antennas with 300-ohm Flat Twin Leads" below.



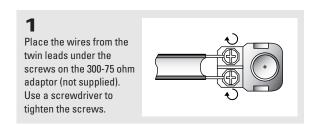
If your antenna has one lead that looks like this, see "Antennas with 75-ohm Round Leads" on next page.

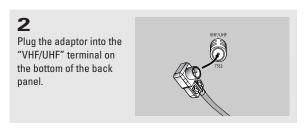


If you have two antennas, see "Separate VHF and UHF Antennas" on next page.

#### Antennas with 300-ohm Flat Twin Leads

If you are using an off-air antenna (such as a roof antenna or "rabbit ears") that has 300-ohm twin flat leads, follow the directions below.



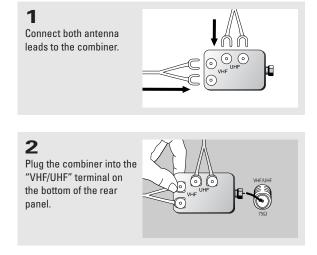


#### **Antennas with 75-ohm Round Leads**



# **Separate VHF and UHF Antennas**

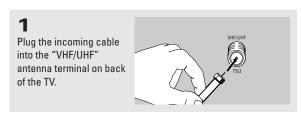
If you have two separate antennas for your TV (one VHF and one UHF), you must combine the two antenna signals before connecting the antennas to the TV. This procedure requires an optional combiner-adaptor (available at most electronics shops).



# **Connecting Cable TV**

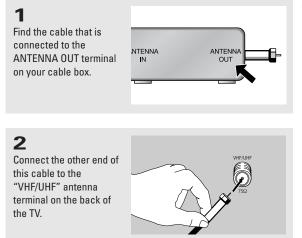
To connect to a cable TV system, follow the instructions below.

#### Cable without a Cable Box



 Because this TV is cable-ready, you do not need a cable box to view unscrambled cable channels.

#### **Connecting to a Cable Box that Descrambles All Channels**



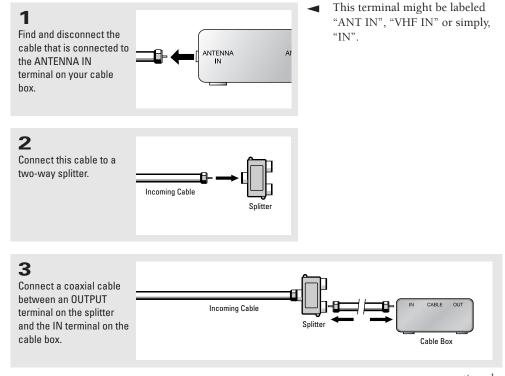
simply, "OUT".

■ This terminal might be labeled

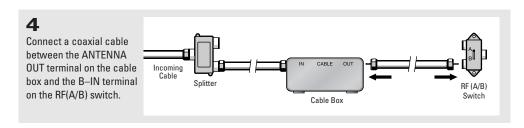
"ANT OUT", "VHF OUT" or

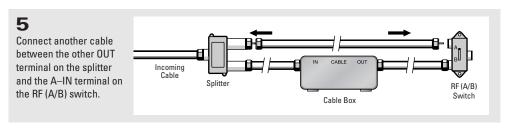
#### Connecting to a Cable Box that Descrambles Some Channels

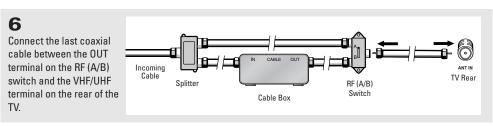
If your cable box descrambles only some channels (such as premium channels), follow the instructions below. You will need a two-way splitter, an RF (A/B) switch, and four lengths of coaxial cable. (These items are available at most electronics stores.)



continued...



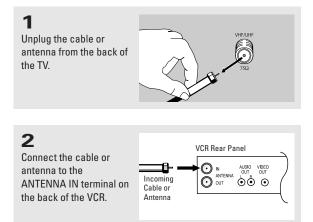


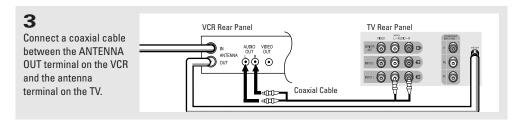


After you've made this connection, set the A/B switch to the "A" position for normal viewing. Set the A/B switch to the "B" position to view scrambled channels. (When you set the A/B switch to "B", you will need to tune your TV to the cable box's output channel, which is usually channel 3 or 4.)

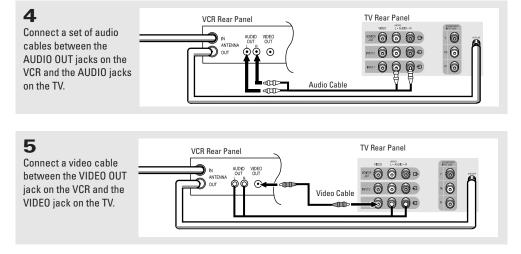
# Connecting a VCR

These instructions assume that you have already connected your TV to an antenna or a cable TV system (according to the instructions on pages 9-12). Skip step **1** if you have not yet connected to an antenna or a cable system.





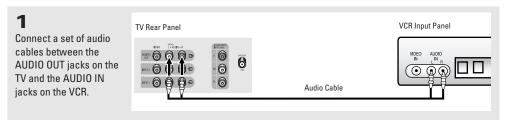
A coaxial cable is usually included with a VCR. (If not, check your local electronics store).



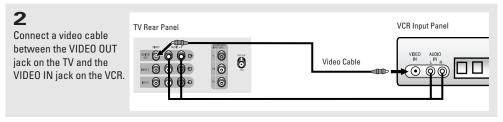
Follow the instructions in "Viewing a VCR or Camcorder Tape" to view your VCR tape. Note: This figure shows the Standard connector-jack panel. The actual configuration for your TV may be different.

#### Connecting a Second VCR to Record from the TV

Your TV can send out signals of its picture and sound to be recorded by a second VCR. To do this, connect your second VCR as follows:



(The VCR input jacks might be either on the front or on back of the VCR.)

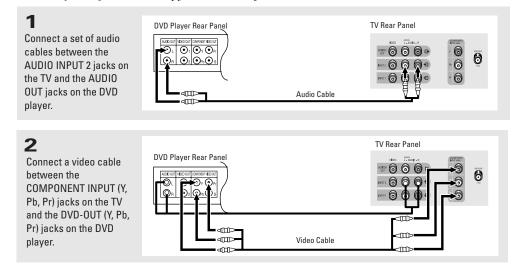


Refer to your VCR's instructions for more information about how to record using this kind of connection.

Note: This figure shows the Standard connector-jack panel. The actual configuration for your TV may be different.

# Connecting a DVD Player

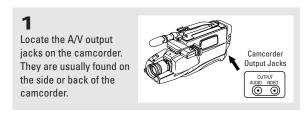
The rear panel jacks on your TV make it easy to connect a DVD player to your TV. *Note: Only 480i formats are supported. (In component mode).* 

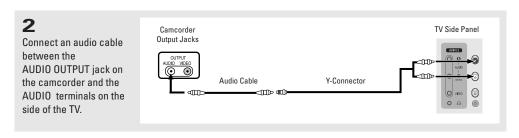


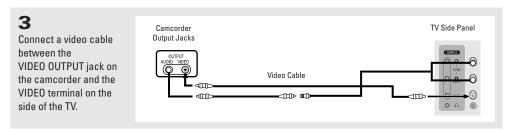
Note: For an explanation of Component video, see your DVD player's owner's manual.

# **Connecting a Camcorder**

The side panel jacks on your TV make it easy to connect a camcorder to your TV. They allow you to view the camcorder tapes without using a VCR. (Also see "Viewing a VCR or Camcorder Tape" on page 28.)







The audio-video cables shown here are usually included with a Camcorder. (If not, check your local electronics store.) If your camcorder is stereo, you need to connect a set of two cables.

Note: This figure shows the Standard connector-jack panel. The actual configuration for your TV may be different.

# **Installing Batteries in the Remote Control**

# 1

Slide the cover out completely.



# 2

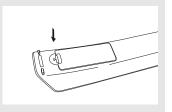
Install two AAA size batteries.



Make sure to match the "+" and "-" ends of the batteries with the diagram inside the compartment.

# 3

Replace the cover.



Remove the batteries and store them in a cool, dry place if you won't be using the remote control for a long time.

The remote control can be used up to about 23 feet from the TV. (Assuming typical TV usage, the batteries last for about one year.)

Note: This figure shows the Standard remote control. The actual configuration may be different.

# Chapter Three

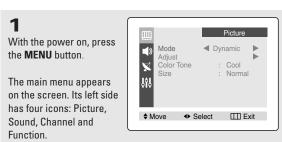
OPERATION

# **Turning the TV On and Off**

Press the **POWER** button on the remote control. You can also use the **POWER** button on the front panel.

# Viewing the Menus and On-Screen Displays

#### Viewing the Menus



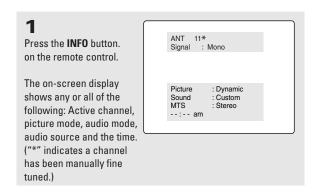
■ The on-screen menus disappear from the screen after about two minutes.



Press the ▲ or ▼ button to select one of the four icons. Then press the ► button to access the icon's sub-menu. Press the EXIT button to exit.

■ You can also use the MENU, CHANNEL and VOLUME buttons on the control panel of the TV to make selections.

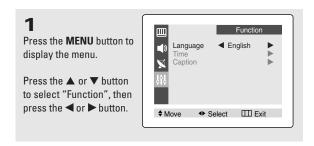
## Viewing the Display

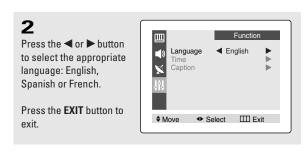


 The on-screen displays disappear after about ten seconds.

When Closed Caption has been set, the icon([cc]) will appear by pressing the INFO button.

# Selecting a Menu Language



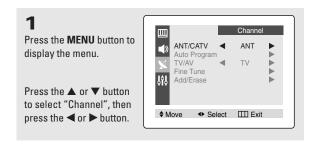


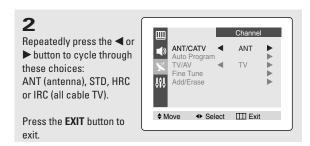
# **Memorizing the Channels**

Your TV can memorize and store all of the available channels for both "air" (antenna) and cable channels. After the available channels are memorized, use the **CH** ✓ and **CH** ✓ buttons to scan through the channels. This eliminates the need to change channels by entering the channel digits. There are three steps for memorizing channels: selecting a broadcast source, memorizing the channels (automatic) and adding and deleting channels (manual).

#### Selecting the Video Signal Source

Before your television can begin memorizing the available channels, you must specify the type of signal source that is connected to the TV (i.e., an antenna or a cable system).

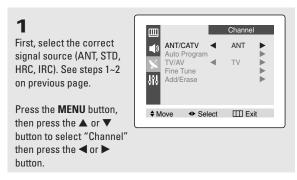




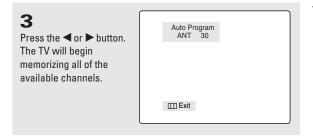
Note: STD, HRC and IRC identify various types of cable TV systems. Contact your local cable company to identify the type of cable system that exists in your particular area.

At this point the signal source has been selected. Proceed to "Storing Channels in Memory" (next page).

### **Storing Channels in Memory (Automatic Method)**







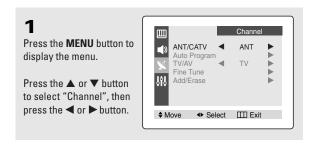
■ The TV automatically cycles through all of the available channels and stores them in memory. This takes about one to two minutes.

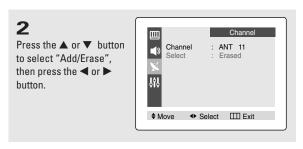
Press the MENU button at any time to interrupt the memorization process and return to the Channel menu.

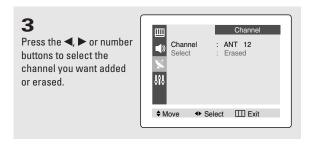


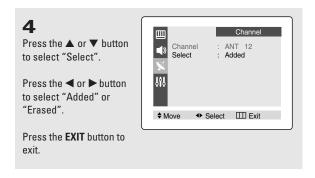
After all the available channels are stored, the Channel menu reappears. Press the **EXIT** button to exit.

### **Adding and Erasing Channels (Manual Method)**









# **Changing Channels**

#### **Using the Channel Buttons**

Press the  $CH \land$  or  $CH \lor$  button to change channels.

When you press  $CH \land$  or  $CH \lor$ , the TV changes channels in sequence. You will see all the channels that the TV has memorized. (The TV must have memorized at least three channels.) You will not see channels that were either erased or not memorized.

#### Using the "-" Button

The "-" button is used to select a channel over 100.

For example, for channel 122, press "-", then "2", then "2".



## Using the PRE-CH Button to select the Previous Channel

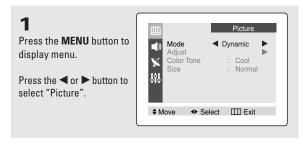
Press the **PRE-CH** button. The TV will switch to the last channel viewed.



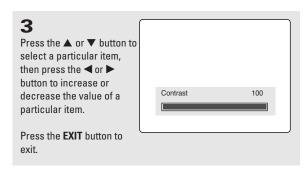
■ To quickly switch between two channels that are far apart, tune to one channel, then use the number button to select the second channel. Then, use the PRE-CH button to quickly alternate between them.

# **Customizing the Picture**

You can use the on-screen menus to change the contrast, brightness, sharpness, color, and tint according to personal preference. (Alternatively, you can use one of the "automatic" settings. See next page.)



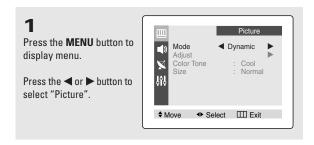


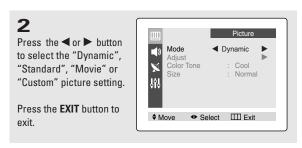


After adjusting an item, the gauge will automatically disappear (after about 5 seconds).

# **Using Automatic Picture Settings**

Your TV has three automatic picture settings ("Dynamic", "Standard" and "Movie") that are preset at the factory. You can activate either Dynamic, Standard or Movie by making a selection from the menu. Or, you can select "Custom" which automatically recalls your personalized picture settings.





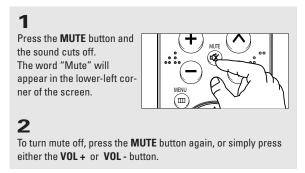
- Choose "Dynamic" for viewing the TV during the day or when there is brightlight in the room.
- Choose "Standard" for the standard factory settings.
- Choose "Movie" when viewing the TV in low light, or when playing video games.
- Choose "Custom" if you want to adjust the settings according to personal preference (see "Customizing the Picture", page 23).

# Adjusting the Volume

Press the **VOL** + or **VOL** - buttons to increase or decrease the volume.

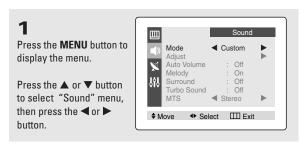
## **Using the MUTE Button**

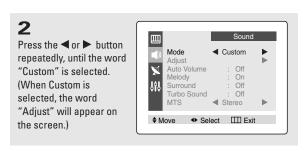
At any time, you can temporarily cut off the sound using the MUTE button.

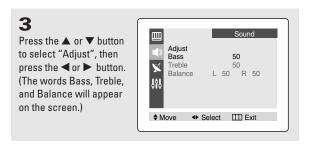


# **Customizing the Sound**

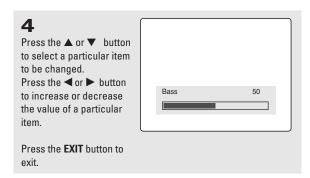
You can use the on-screen menus to adjust the bass, treble, and balance according to individual preference. (Alternatively, you can use one of the "automatic" settings. See next page.)







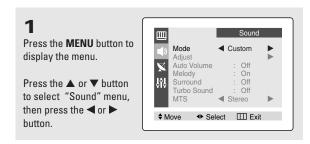
continued...

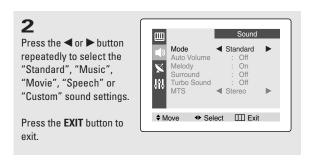


 After adjusting an item, the gauge will automatically disappear (after about 5 seconds).

# **Using Automatic Sound Settings**

Your TV has four automatic sound settings ("Standard", "Music", "Movie" and "Speech") that are preset at the factory. You can activate any of them by making a selection from the on-screen menu. Or, you can select "Custom", which automatically recalls your personalized sound settings.





- Choose "Standard" for the standard factory settings.
- Choose "Music" when watching music videos or concerts.
- Choose "Movies" when watching movies.
- Choose "Speech" when watching a show that is mostly dialogue (i.e., news).
- Choose "Custom" to recall your personalized settings.

# **Setting the Clock**

Press the **MENU** button to display the on-screen menu.

Press the  $\triangle$  or  $\nabla$  button to select "Function", then press the  $\triangleleft$  or  $\triangleright$  button.



# 2

Press the ▲ or ▼ button to select "Time", then press the ◀ or ► button. The Time menu will appear on the screen, and "Clock" will be selected.



# 3

Press the ▶ button again (the hours digits will be selected).

Press the ▲ or ▼ button repeatedly until the correct hour appears.



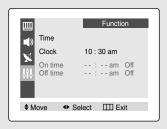
 When selecting the hours, be sure to select the proper time of day (AM or PM).

You can change the hours by pressing ▲ or ▼ repeatedly (or by holding down either of these buttons).

4

After the hour is entered, press the ▶ button. (at this point the minutes digits will be selected.)
Press the ▲ or ▼ button to select the correct minutes.

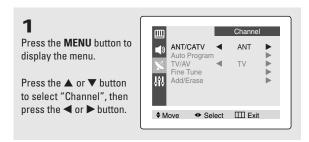




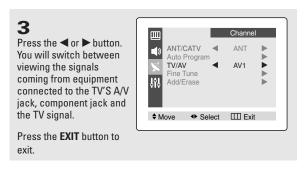
■ The time will appear every time you press the INFO button.

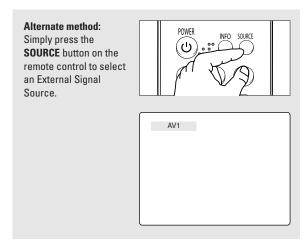
# Viewing a VCR or Camcorder Tape

You must select the appropriate mode in order to view the VCR or Camcorder signal on the TV.







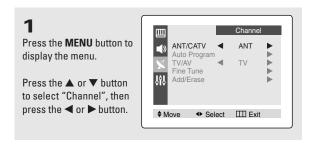


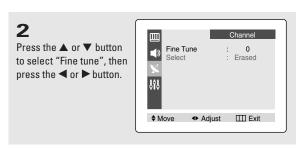
# **Chapter Four**

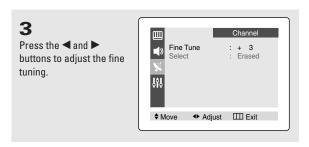
SPECIAL FEATURES

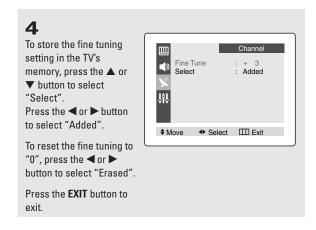
# **Fine Tuning Channels**

Use fine tuning to manually adjust a particular channel for optimal reception.



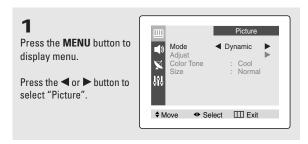


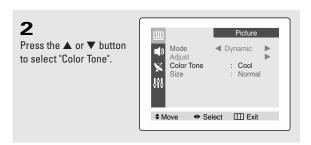


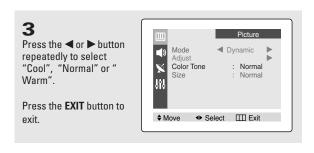


After you adjust the fine tuning, "\*" will appear when you press the INFO button while watching this channel.

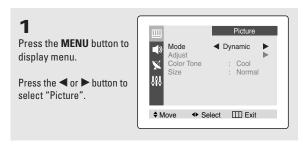
# **Selecting the Color Tone**

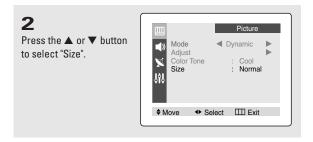


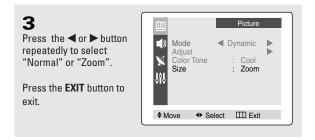




# **Changing the Screen Size**



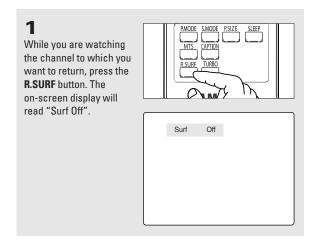


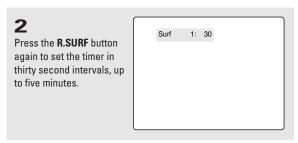


- Normal: Sets the picture to 4:3 normal mode. This is a standard TV screen size.
- Zoom: Magnifies the size of the picture on screen.

# **Using the Surf Feature**

This feature allows you to set the TV to return to a particular channel after a certain amount of time. For example, you may be watching a channel when commercials start. You can set the Surf to "5 minutes", then switch channels. After 5 minutes, the TV will return to the original channel. To use the Surf:





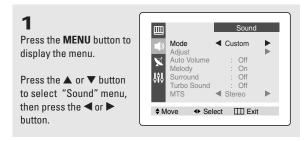
■ The time will be decreasing while you are setting up the timer. And you will reset it when you pass five minutes or turn it off.

3

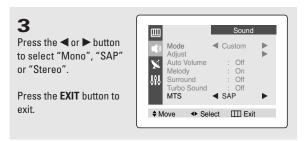
The time you set will begin counting down on the screen. When the time runs out, the TV will return to the channel you were watching when you set the timer.

# Choosing a Multi-Channel Sound (MTS) Soundtrack

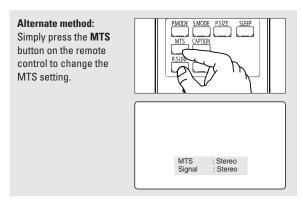
Depending on the particular program being broadcast, you can listen to stereo, mono or a Separate Audio Program. (SAP audio is usually a foreign-language translation. Sometimes SAP has unrelated information like news or weather.)







■ The text at the bottom of the menu tells you if the incoming audio is Stereo, SAP or Mono.



- Choose "Stereo" for channels that are broadcasting in stereo.
- Choose "*Mono*" for channels that are broadcasting in mono, or if you are having difficulty receiving a stereo signal.
- Choose "SAP" to listen to the Separate Audio Program, which is usually a foreign-language translation.

# **Extra Sound Settings**

#### • Auto Volume

Each broadcasting station has its own signal conditions, and so it is not easy for you to adjust the volume every time the channel is changed. "Auto Volume" lets you automatically adjust the volume of the desired channel by lowering the sound output when the modulation signal is high or by raising the sound output when the modulation signal is low.

#### • Melody

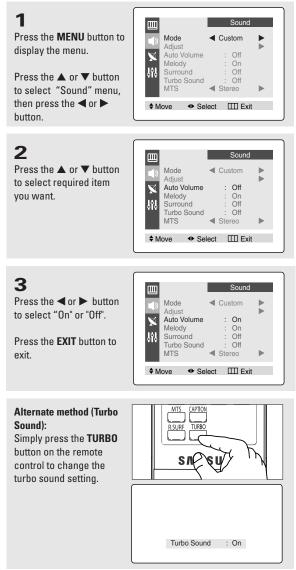
You can set a melody to sound when the TV is powered On or Off.

#### Surround

"Surround" converts a mono or stereo signal into simulated surround sound. Once the "Surround" is set to "On", the setting applies to sound effects such as Standard, Music, Movie and Speech.

#### • Turbo Sound

Turbo sound suitably emphasizes both higher and lower bands of sound (and includes other effects).

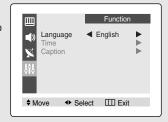


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# **Setting the On/Off Timer**

Press the **MENU** button to display the on-screen menu.

Press the ▲ or ▼ button to select "Function", then press the ◀ or ▶ button.



Before using the timer, you must set the TV's clock. (See "Setting the Clock" on page 27).

2

Press the ▲ or ▼ button to select "Time" then press the ◀ or ▶ button. The Time menu will appear on the screen.



■ When you set the hours, make sure the correct time of day (AM or PM) appears to the right of the hour.

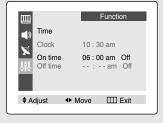
3 Press the ▲ or ▼ button

to select "On time".

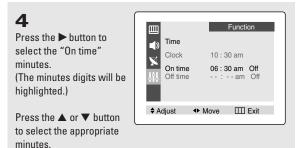
Press the ◀ or ▶ button to select the "On time" hours. (The hours digits will be

highlighted.)

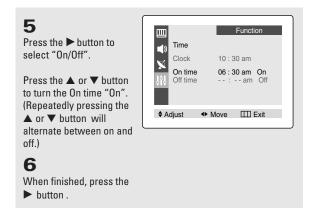
Press the ▲ or ▼ button repeatedly to select the appropriate hours (i.e., the hour when the TV will turn



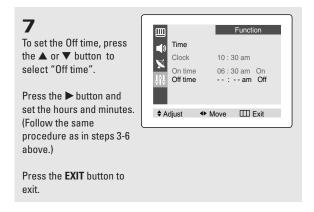
on.)



continued...

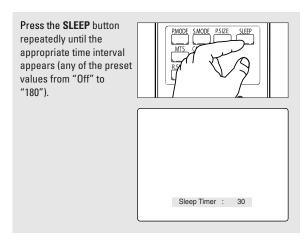


■ To deactivate the "On time", select "Off" during this step.



# **Setting the Sleep Timer**

The sleep timer automatically shuts off the TV after a preset time (from 10 to 180 minutes).



■ After about 5 seconds, the sleep display will disappear from the screen, and the time interval will be set.

# **Viewing Closed Captions**

Your TV decodes and displays the closed captions that are broadcast with certain TV shows. These captions are usually subtitles for the hearing impaired or foreign-language translations. All VCRs record the closed caption signal from television programs, so home-recorded video tapes also provide closed captions. Most pre-recorded commercial video tapes provide closed captions as well. Check for the closed caption symbol in your television schedule and on the tape's packaging: [CC].

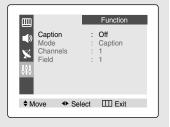


Press the ▲ or ▼ button to select "Function", then press the ◀ or ▶ button.



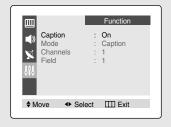
# 2

Press the ▲ or ▼ button to select the "Caption", then press the ◀ or ► button.

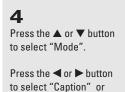


**3** Press th

Press the ◀ or ▶ button to turn closed captioning On/Off.



Misspellings and unusual characters sometimes occur during closed caption transmissions, especially those of live events. There may be a small delay before captions These are not malfunctions of the TV.





In "Caption" mode, captions appear at the bottom of the screen, and they usually cover only a small portion of the picture.

In "Text" mode, information unrelated to the program, such as news or weather, is displayed. Text often covers a large portion of the screen.

■ Different channels and fields display different information: Field 2 carries additional information that supplements the information in Field 1. (For example, Channel 1 may have subtitles in English, while Channel 2 has subtitles in Spanish.)

5

"Text".

Depending on the particular broadcast, it might be necessary to make changes to "Channels" and "Field":

Use the ▲, ▼, ◀ and ▶ buttons to make the changes. (Follow the same procedure as in steps 3~4 above.)

Press the EXIT button to exit.

# Chapter Five

Troubleshooting

If the TV seems to have a problem, first try this list of possible problems and solutions. If none of these troubleshooting tips apply, then call your nearest service center.

# **Identifying Problems**

Problem	Possible Solution	
Poor picture	Try another channel. Adjust the antenna. Check all wire connections.	
Poor sound quality.	Try another channel. Adjust the antenna.	
No picture or sound.	Try another channel. Press the <b>SOURCE</b> button. Make sure the TV is plugged in. Check the antenna connections.	
No color, wrong colors or tints.	Make sure the program is broadcast in color. Adjust the picture settings. If the set is moved or turned in a different direction, the power should be OFF for at least 30 minutes.	
Picture rolls vertically.	Adjust the antenna. Check all wire connections.	
The TV operates erratically	Unplug the TV for 30 seconds, then try operating it again.	
The TV won't turn on.	Make sure the wall outlet is working.	

# **Appendix**

# **Cleaning and Maintaining Your TV**

With proper care, your TV unit will give you many years of service. Please follow these guidelines to get the maximum performance from your TV.

#### **Placement**

- Do not place the TV near extremely hot, cold, humid or dusty places.
- Do not place the TV near appliances with electric motors that create magnetic fields, such as vacuum cleaners.
- Keep the ventilation openings clear; do not place the TV on a soft surface, such as cloth or paper.
- Place the TV in a vertical position only.

#### Liquids

• Do not handle liquids near or on the TV. Liquids that spill into it can cause serious damage.

#### Cabinet

- Never open the cabinet or touch the parts inside.
- Wipe your TV with a clean, dry cloth. Never use water, cleaning fluids, wax, or chemicals.
- Do not put heavy objects on top of the cabinet.

#### **Temperature**

• If your TV is suddenly moved from a cold to a warm place, unplug the power cord, and allow at least two hours for moisture that may have formed inside the unit to dry completely.

# **Using Your TV in Another Country**

If you plan to take your TV with you to a foreign country, please be aware of the different television systems that are in use around the world. A TV designed for one system may not work properly with another system due to differences in the TV channel frequencies.

# **Specifications**

Model	CL-21K40MQ	CL-21M40MQ
Voltage	100-240V AC	100-240V AC
Frequency of Operation	60 Hz	60 Hz
Dimensions (mm/inches)	622 x 489.5 x 472/ 24.48 x 19.25 x 18.58	622 x 499 x 472/ 24.48 x 19.65 x 18.58
Weight (Kg/ lbs)	25.8 / 56.6	21.8 / 48.06

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# Important Warranty Information Regarding Television Format Viewing

Standard screen format televisions (4:3, the aspect ratio of the screen width to height) are primarily designed to view standard format full-motion video. The images displayed on them should primarily be in the standard 4:3 ratio format and constantly moving. Displaying stationary graphics and images on screen, such as the dark top and bottom letterbox bars (wide screen pictures), should be limited to no more than 15% of the total television viewing per week.

Wide screen format televisions (16:9, the aspect ratio of the screen width to height) are primarily designed to view wide screen format full-motion video. The images displayed on them should primarily be in the wide screen 16:9 ratio format, or expanded to fill the screen if your model offers this feature, and constantly moving. Displaying stationary graphics and images on screen, such as the dark side-bars on non-expanded standard format television video and programming, should be limited to no more than 15% of the total television viewing per week.

Additionally, viewing other stationary images and text such as stock market reports, video game displays, station logos, web sites or computer graphics and patterns, should be limited as described above for all televisions. Displaying any stationary images that exceed the above guidelines can cause uneven aging of picture tubes (CRTs) that leave subtle, but permanent burned-in ghost images in the television picture. To avoid this, vary the programming and images, and primarily display full screen moving images, not stationary patterns or dark bars. On television models that offer picture sizing features, use these controls to view the different formats as a full screen picture.

Be careful in the selection and duration of television formats used for viewing. Uneven CRT aging as a result of format selection and use, as well as other burned-in images, is not covered by your Samsung limited warranty.



### **Contact SAMSUNG WORLD-WIDE**

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

Country	Customer Care Center 22	Web Site
ARGENTINE	0800-333-3733	www.samsung.com/ar
BRAZIL	0800-124-421	www.samsung.com/br
CHILE	800-726-7864 (SAMSUNG)	www.samsung.com/cl
COSTA RICA	0-800-507-7267	www.samsung.com/latin
ECUADOR	1-800-10-7267	www.samsung.com/latin
EL SALVADOR	800-6225	www.samsung.com/latin
GUATEMALA	1-800-299-0013	www.samsung.com/latin
JAMAICA	1-800-234-7267	www.samsung.com/latin
MEXICO	01-800-SAMSUNG (7267864)	www.samsung.com/mx
PANAMA	800-7267	www.samsung.com/latin
PUERTO RICO	1-800-682-3180	www.samsung.com/latin
REP. DOMINICANA	1-800-751-2676	www.samsung.com/latin
TRINIDAD & TOBAGO	1-800-7267-864	www.samsung.com/latin
VENEZUELA	1-800-100-5303	www.samsung.com/latin